

Creating a Login Statement

Last Modified on 03/19/2024 4:31 pm EDT

Overview

Administrators can add a custom statement that appears when a user logs into the system. Custom statements can also have a frequency which controls when a statement will appear.

The Custom Login Statement is organization specific. If users have access to multiple orgs, they will be required to select the org, then the Custom Login Statement will be displayed.

Note:
The Custom Login Statement does not replace Resolver's Terms of Service.

User Account Requirements

The user account used to log into Resolver must have Administrator permission to access the custom login statement settings feature.

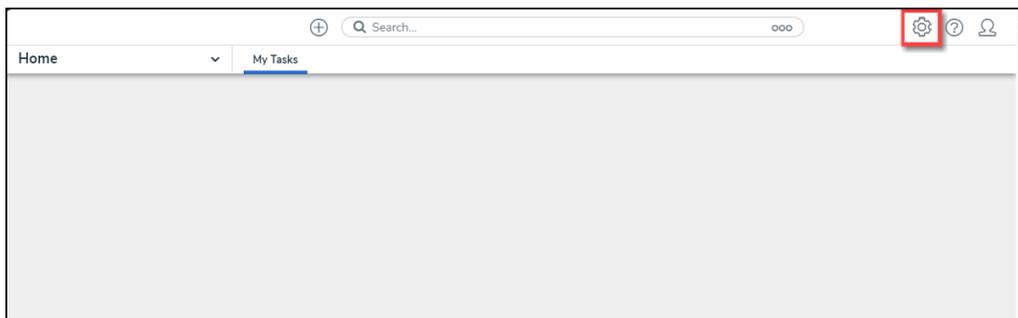
Related Information/Setup

Please refer to the [Editing a Login Statement](#) article for more information on editing a login statement.

Please refer to the [Deleting a Login Statement](#) article for more information on deleting a login statement.

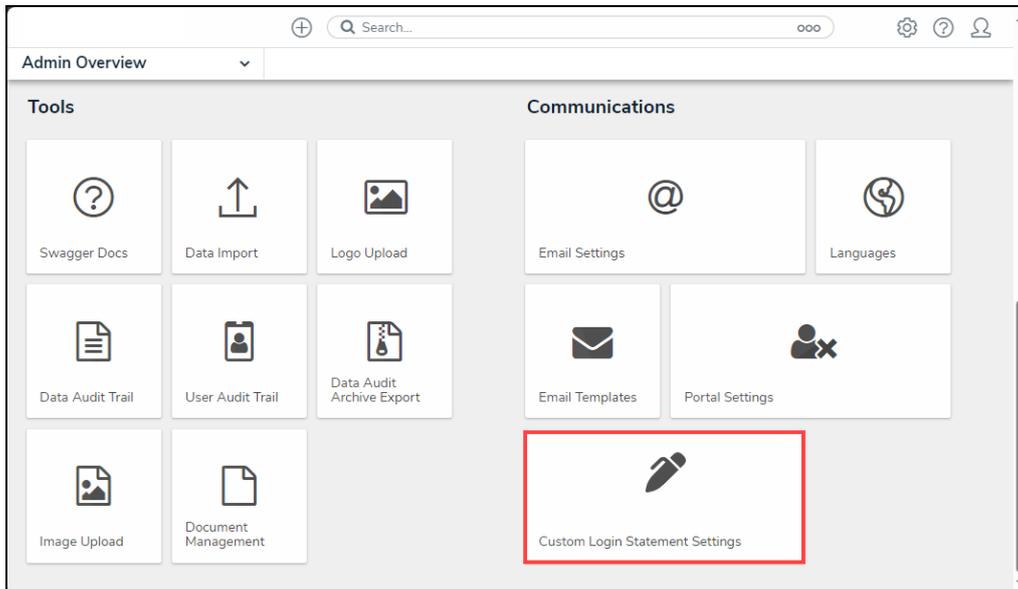
Navigation

1. From the **Home** screen, click on the **Systems** icon.



Systems Icon

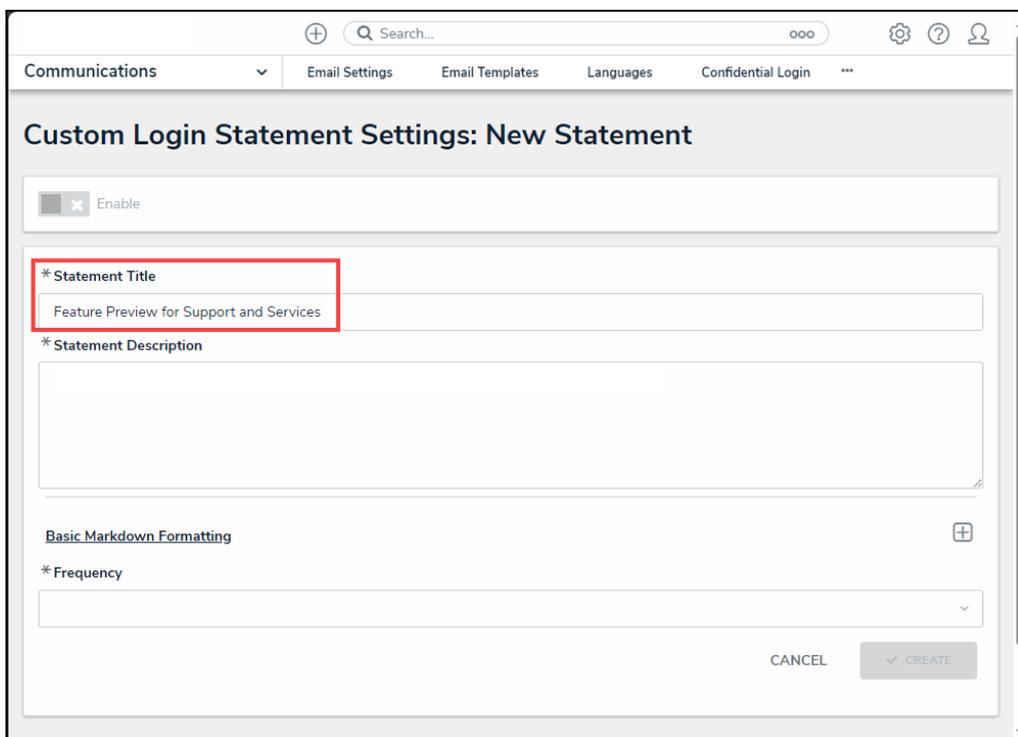
- From the **Admin: Overview** screen, click the **Custom Login Statement Settings** tile under the **Communications** section.



Custom Login Statement Settings Tile

Creating a Login Statement

- From the **Custom Login Statement Settings: New Statement** screen, enter a title for the statement in the **Statement Title** field.



Statement Title Field

2. Enter the custom statement in the **Statement Description** field.

The screenshot shows a web interface for configuring a custom login statement. At the top, there's a search bar and navigation tabs for 'Communications', 'Email Settings', 'Email Templates', 'Languages', and 'Confidential Login'. The main heading is 'Custom Login Statement Settings: New Statement'. Below this, there's an 'Enable' toggle switch. The 'Statement Title' field contains 'Feature Preview for Support and Services'. The 'Statement Description' field is highlighted with a red border and contains the text: 'Welcome to the CX Enablement Org for previewing upcoming new features and enhancements.' Below the description field, there's a 'Basic Markdown Formatting' link and a 'Frequency' dropdown menu. At the bottom right, there are 'CANCEL' and 'CREATE' buttons.

Statement Description Field

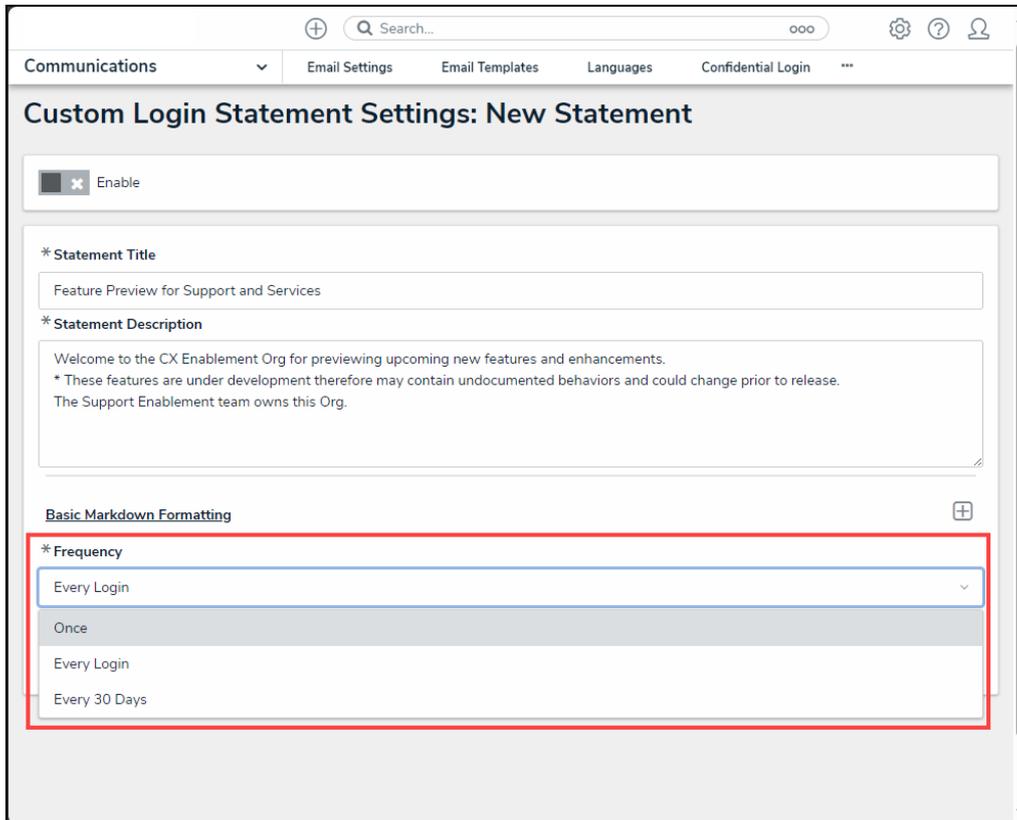
3. **(Optional)** click the **Basic Markdown Formatting** link to see a list of common styles that you can apply to your custom statement within the **Statement Description** field.

The screenshot shows the 'Basic Markdown Formatting' modal window. The 'Basic Markdown Formatting' link is highlighted with a red box. The modal displays a list of formatting options:

HEADERS	EMPHASIS	LISTS		LINKS
# h1	<i>*italic*</i>	<u>Unordered</u>	<u>Ordered</u>	inline link [Display text] (http(s)://www.link.com)
## h2	**bold**	- Item 1	1. Red	inline link with text [Display text] (http(s)://www.link.com "Link Homepage")
### h3	~strikethrough~	- Item 2	2. Green	images ![alt text](http(s)://www.link.com)
#### h4		- Item 3	3. Blue	

Basic Markdown Formatting Link

4. Select the frequency the statement will appear from the **Frequency** dropdown menu:
 - **Once**
 - **Every Login**
 - **Every 30 Days**



Frequency Dropdown Menu

5. Click the **Create** button.

Communications | Email Settings | Email Templates | Languages | Confidential Login

Custom Login Statement Settings: New Statement

Enable

* Statement Title
Feature Preview for Support and Services

* Statement Description
Welcome to the CX Enablement Org for previewing upcoming new features and enhancements.

Basic Markdown Formatting

* Frequency
Every Login

CANCEL **CREATE**

Create Button

6. Click the **Enable** toggle switch to activate the statement.

Communications | Email Settings | Email Templates | Languages | Confidential Login

Custom Login Statement Settings: New Statement

Enable

* Statement Title
Feature Preview for Support and Services

* Statement Description
Welcome to the CX Enablement Org for previewing upcoming new features and enhancements.

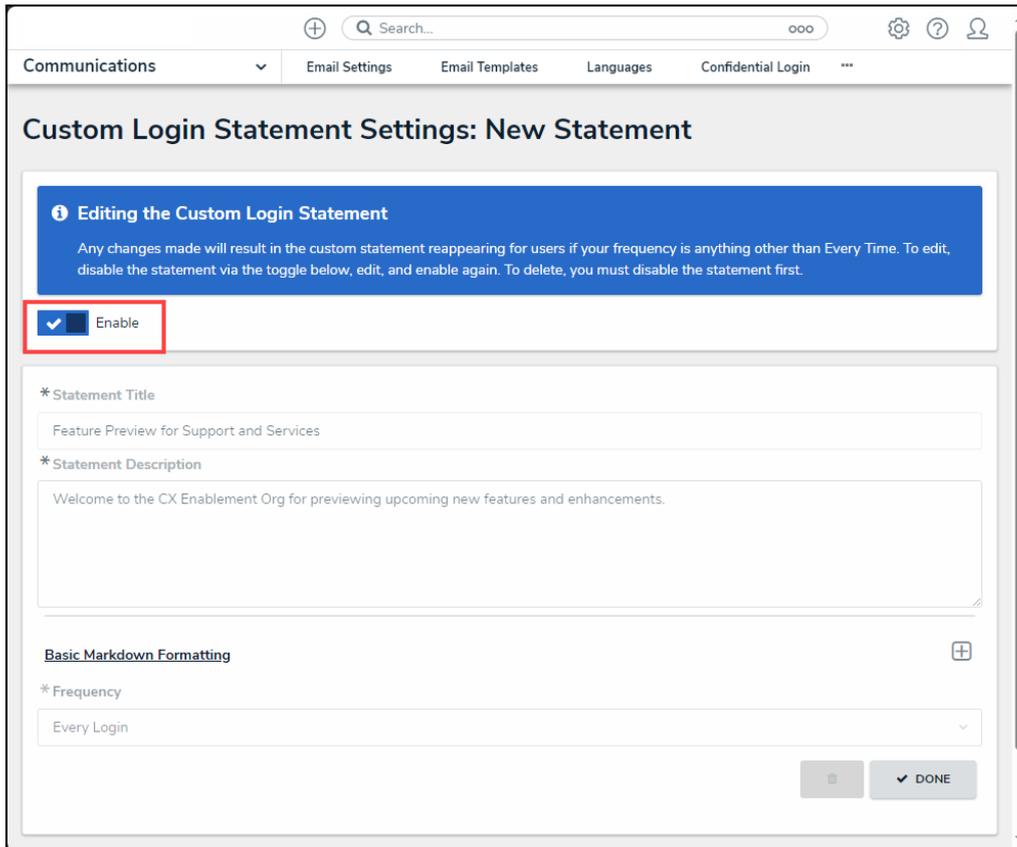
Basic Markdown Formatting

* Frequency
Every Login

DONE

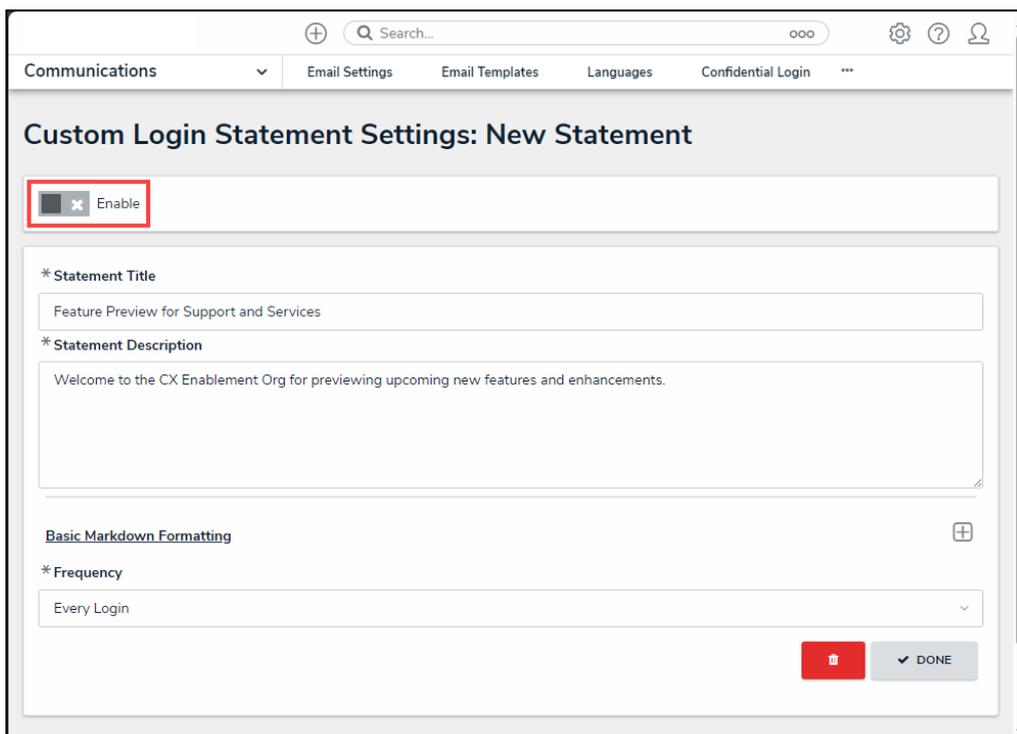
Enable Toggle Switch

7. The **Enabled** toggle switch will turn blue when the statement is active.



Active Enable Toggle Switch

7. Click the **Enable** toggle switch to deactivate the statement removing it from appearing during the login process. When a statement is deactivated, the **Enable** toggle switch will appear grey.



Deactivated Enable Toggle Switch