

IT Implementation To-Do List

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IT To-Do-List

Resolver® has compiled a list of common IT questions that occur during implementation. To set your project up for a successful Implementation, **Resolver** recommends having your IT department complete the following objectives that apply to your company promptly:

- **Enable SSO (Single Sign On):** By enabling the SSO feature, your users can log into Resolver and other third-party applications using a single sign-on user id and password. To set up SSO, you will need to provide Resolver Support with some additional information and have an Identity Provider setup (e.g., okta®, ADFS, etc.).
 - The [SSO Information](#) link will redirect you to articles that will walk you through the setup and provide additional information.
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- **MFA (Multi-factor Authentication) User Setup:** Setting up MFA requires your users to verify their identity by providing at least two forms of user authentication.
 - The [MFA Information](#) link will redirect you to articles that will walk you through the setup and provide additional information.
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- **IP/Domain Authentication:** Enabling IP Authorization allows users to log into Resolver using a valid IP Address if the IP Address appears on the Org's **IP Allow List**.
 - The [IP Authorization](#) link will redirect you to articles that will walk you through the setup and provide additional information.
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- **User Permissions:** User permissions play an essential role with Resolver and allow you to configure what a user can do and access within Resolver.
 - The [Permissions Information](#) link will redirect you to articles that will walk you through the setup and provide additional information.
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- **BI (Business Intelligence) Connectivity:** If you use a third-party BI application, Resolver offers instructions on how to connect the BI tool to your Data Warehouse.
 - The [BI Information](#) link will redirect you to articles that will walk you through the setup and provide additional information.
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- **Resolver Trust:** For further information on Resolver's Trust, Security, Compliance, Policies, Tech, and Quality, click on the [Resolver Trust](#) link.

- **Required Domains for Resolver Functionality:** To prevent delays, Resolver requires you to add a list of domain names to your company's network infrastructure-approved sites before your Resolver software implementation goes live.
 - The [Required Domains](#) link will redirect you to articles that will walk you through the setup and provide additional information.
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- **Customer-Managed KMS Keys:** Customers that opt-in to use a Dedicated Environment or Database also have the option to manage their own KMS Key.
- The [KMS Keys](#) link will redirect you to articles that will walk you through the setup and provide additional information.