

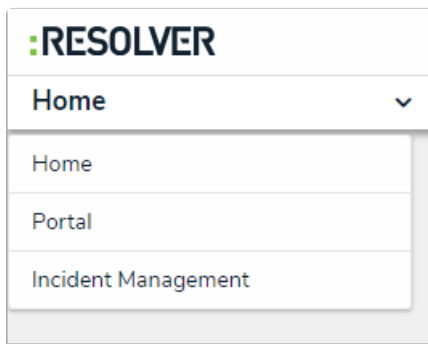
Tag Entities With Intelligent Triage

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The **Analyze Text (Intelligent Triage)** feature evaluates the contents of the **Observation** field on an incident form and automatically identifies entities (People, Organizations, Places, Facilities, Dates, and Time). Incident screeners can then confirm each entity and link it to existing objects, manually tag an entity, and/or create new objects, all of which will then create a relationship (involvement) on the incident and auto-populate the associated fields on the form.

To use Intelligent Triage:

1. Log into a user account that's been added to the **Incident Screener** user group.
2. Click the dropdown in the nav bar > **Incident Management** to display the **Triage** activity.



The nav bar.

3. Click an incident in the **Triage** state to open the **Incident Triage** form.
4. Click the ellipsis icon at the top-right of the form, then click **Analyze Text** to display the **Intelligent Triage** screen.
5. Review the text highlighted in grey, which have been identified as possible entities.

Possible entities, highlighted in grey.

- Click the grey-highlighted text to display possible matching objects and the tagged entity type. For example, if you clicked John Doe, it would be tagged as a Person, and would show any exact or partially matching Person objects. If the tag is incorrect, select a different entity from the **Tagged As** dropdown menu, which will refresh the search results in the palette.

Clicking on a possible entity will display more options in a palette.



For more detailed information on the different entity types and how they're tagged, see [Intelligent Triage Entities](#).

- If an existing object matches the entity, click **Create Involvement** below that object. To create a new record, click **Create [Entity Type]**, which will create a new library object with an involvement on the current incident.



For Date and Time entities, there will not be a **Create [Entity Type]** button. Instead, users will be able to directly edit the date using a calendar picker and will be able to create a timeline by selecting pre-created options.

- If an entity was not automatically tagged, highlight the text with your cursor, select an entity type from the **Tagged As** dropdown menu, then repeat step 6.
- Continue to repeat the above steps, as needed. Saved involvements appear in the **Intel Summary** section.

Intel Sources

Observation

Intel Summary

WHO (Person, Organization)

- Bil Harrowing
- Worston Public Works

WHERE (Facility, Place)

- Riverdale Towers, 7 New Castle Center
- Campus Building D, Orlando in Florida

WHEN (Date, Time)

- Feb 27
- Feb 25, 9 am, 9:35 am

WHAT (Keywords)

8 | 2021-03-31 | Physical Security: **Intelligent Triage**

Observation

This is **Bil Harrowing** - I am reporting **Feb 27** what I saw happen on **Feb 25**. **Tristan Alves**, a worker from another building, entered the premises with **Lucas Sparring**, an employee of **Tents R Us**. It was at **9 am**. **Lucas Sparring** was recognized by **Ainsley M**. She said that she had met him **a few weeks ago** in the main lobby, but we was wearing a **Worston Public Works** uniform. At the time, he was playing with the access control systems.

Tristan Alves went to the back of the showroom, and he propped open the warehouse door. He was approached by **Ainsley M** to see what the issue was, and there was lots of yelling. They each grabbed a high end camera and then ran for the loading bay.

They were seen driving by **Riverdale Towers**, and then headed just outside **Orlando in Florida**. They finally arrived at **7 New Castle Center** of the **Campus Building D**.

They both piled into a rusty bolts van and left at **9:35 am**.

Someone called the **SPD**, because they showed up **about 20 minutes** after the altercation. Officer **Peterson** (#4453) took some statements. **Mary** from the main office got a copy of the police report.

Confirmed entities.



Involvements saved to an incident through Intelligent Triage can only be removed from the Incident form on the previous page.

- When finished, click **Return To Incident** to see the identified data on the Triage form.