

Month 3: Resolver Feedback

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We always welcome your feedback, and we're very interested in hearing about your experience after going live with Resolver.

Some of our customers complete a Feedback session after they have been live with us for a few months. It's a great opportunity for your team to get together and discuss a "stop, start and continue" of what is working well, and what things could be improved upon. Think about:

What's going well for you and your team?

What would you recommend we stop doing?

What can we improve?

We'd love to schedule a feedback session with your team and really get a feel for your experience. This is something we do quite a bit at Resolver, so we'd be happy to give you pointers. This also aligns with the Quarterly Business Review you have with your Customer Success Manager. In this meeting we invite you to talk through the feedback you've received internally. We also use this opportunity to look at your experience holistically by reviewing solution focused feedback and Resolver team experience.