

Form Translation Overview

Last Modified on 03/03/2023 3:53 pm EST

Overview

The **Form Translation** feature translates plain text or rich text fields from a Resolver supported language (e.g., German, Italian, Arabic, French, etc.) to the Org's defined base language (e.g., Spanish, English, etc.).



Note:

Resolver Support must enable the Form Translation feature.

The screenshot shows the 'INC-2020-12-14-81 Health & Safety' incident form. The 'Observation Details' section is active. The 'Observation' field contains the text: 'Machine translated from French on Dec 13, 2020'. Below this, the original French text is visible: 'I'm Kit Stevens, a fo... Lines. On December 1, 2020, I saw my colleague Josh Lee get sick after being exposed to carbon monoxide vapours. He complained of nausea and dizziness and almost seemed to faint at some point. Josh Lee was taken to the medical compartment by Donna Martin once she realized what had happened, and Donald Summers and I were ordered to turn off our equipment and take a one-hour break outside the loading dock and in the fresh air. I didn't feel bad at any time.' The 'Observed Date/Time' is 'December 1, 2020 1:09 pm'. Other fields include 'Business Unit', 'Incident Start DateTime', 'Involved Location(s)', 'Involved People', 'Witness Statement', and 'Linked Incidents'. A '+ CREATE NEW' button is at the bottom.

Plain Text Field Translated from French to English

Original Translation Icon

You can view the original text by clicking on the **Original Translation** icon. When a Translation is complete, it cannot be edited. The system will not translate any additional changes.

This screenshot is identical to the one above, but with a red square highlighting the 'Original Translation' icon (a green square with a white 'i') located next to the 'Observation' field header. This icon allows users to view the original text before translation.

Related Information/Setup

User's with Admins permissions can select which text fields are available for translation once the feature has been enabled. For further information, see the [Enable Translations on Forms](#) article.

- [Enable Translations on Forms](#)

See [Supported Languages Translations](#) article for a list of supported languages.

- [Supported Language Translations](#)
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Important Notes

- Large Text field translations (e.g., over 5000 bytes) may remove spaces between words resulting in chunks on unformatted text.
- Rich text fields have a 20,000-character limit. Translating from one language to another can increase the amount of text (characters) in this field. A system notification banner will appear, indicating that the text will be reduced to the maximum limit.
- For the best performance, Resolver recommends adding no more than five translatable fields to a form.