

Version 3.3 + Release Notes (Command Center)

Last Modified on 02/08/2021 3:47 pm EST

Version 3.3

New Features

Officer Response Time by Activity Type Report

- A new Officer Response Time by Activity Type report that shows administrators the response time of each activity type has been added. This will allow managers to identify weak points in their dispatching system. This report has been designed for export into Excel for further manipulation.

CC - Response Time By Activity Type								
BU-1 Corporate		Last Updated: Feb 3, 2021 12:04 PM						
Activity Type Name	Activity Category	Activity Sub Category	Min Activity on Site Time(In Minutes)	Max Activity on Site Time(In Minutes)	Average Activity on Site Time(In Minutes)	Min Activity First Response Time(In Minutes)	Max Activity First Response Time(In Minutes)	Average Activity First Response Time(In Minutes)
Fire/Explosi - Emergency Response	Emergency Response	Fire/Explosion	57	57	57	3	3	3
Fire/Explosion								
EB - Dangerous Condition	Dangerous Condition		-617	0	-205	-43	-43	-43

UI Improvements

- The Priority/Severity columns in the Activity List and Completed Activity List report tables have been moved to the first column and now display ovals.
- The following adjustments have been made to the Activity Portal Create, Activity Create, Activity Edit, Activity Review, Incident View, Organization Response Create, and Service Request Create forms:
 - Adjustments to relationship tables to minimize color impact and to prevent orphaned data for involvements, attachments, and tasks
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 - Rearrangement of some fields due to feedback and previous workarounds for visual alignment