

Port Requirements for Command Center

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Organizations that restrict Internet traffic must whitelist the below inbound and outbound ports in addition to Core's standard ports in order for Core to function properly.

Inbound

*.myincidents.com:443 must be whitelisted for inbound connections to integration services.

Outbound Dispatch

The following ports must be whitelisted for Dispatch:

- dev.virtualearth.net:443 for Bing Maps;
- *.rrip.resolver.com:443 for Sandbox Dispatch; and
- *.myincidents.com:443 for Dispatch.

Officer Mobile

For Officer Mobile users, the following ports must be whitelisted depending on the type of device used:

- Officer Mobile (iOS): All IP addresses on the entire 17.0.0.0/8 address block require 2195, 2196, and 5223 for Apple Push Notification Services; and
- Officer Mobile (Android): android.googleapis.com:443 and mtalk.google.com:5228 for Google Cloud Messaging.