

How to Navigate the Knowledge Base

Last Modified on 03/06/2025 3:59 pm EST

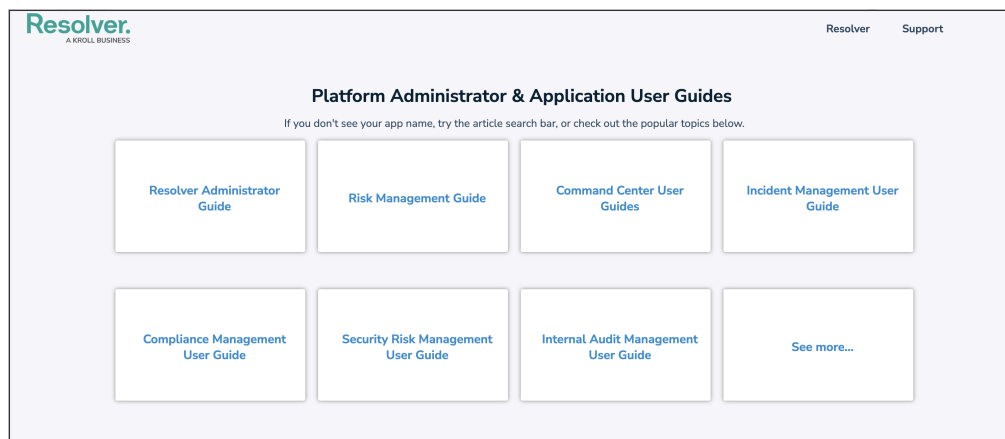
Overview

The Resolver Knowledge Base is your hub for application guides, troubleshooting, information on the Project Success Center, and more. This article will help familiarize you with these resources, but if you need any extra help, feel free to [contact us](#).

Home Page Application Guides

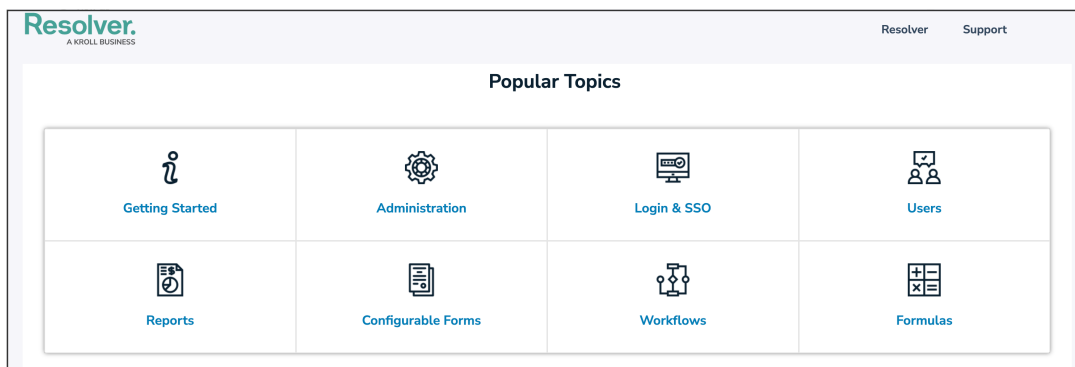
To access the application guides and help articles, click on any of the following:

- Resolver Administrator guide: Where you can find information and instructions on all administrative-related tools and tasks for Resolver.
- User guides: Where you can find Administrator and user guides for different applications.
- See more: Where you can find configuration guides that include step-by-step instructions for creating new applications, activities, or other components in your application.



Popular Topics

Topics are updated based on popularity. Below is an example of some popular topics:



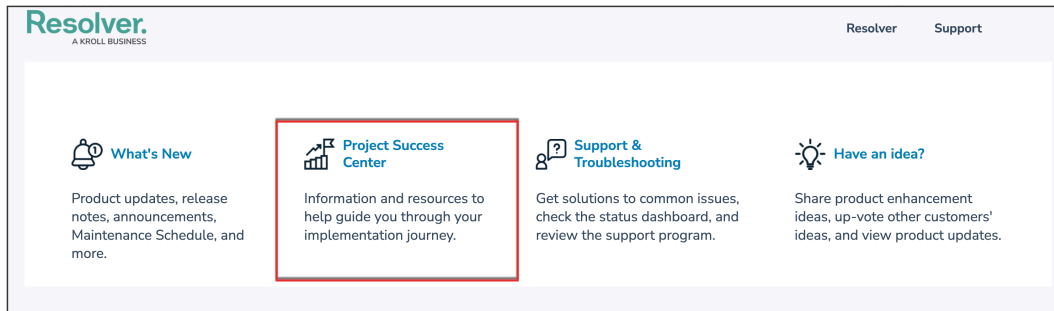


Note:

The popular articles shown vary based on the application guide you have selected.

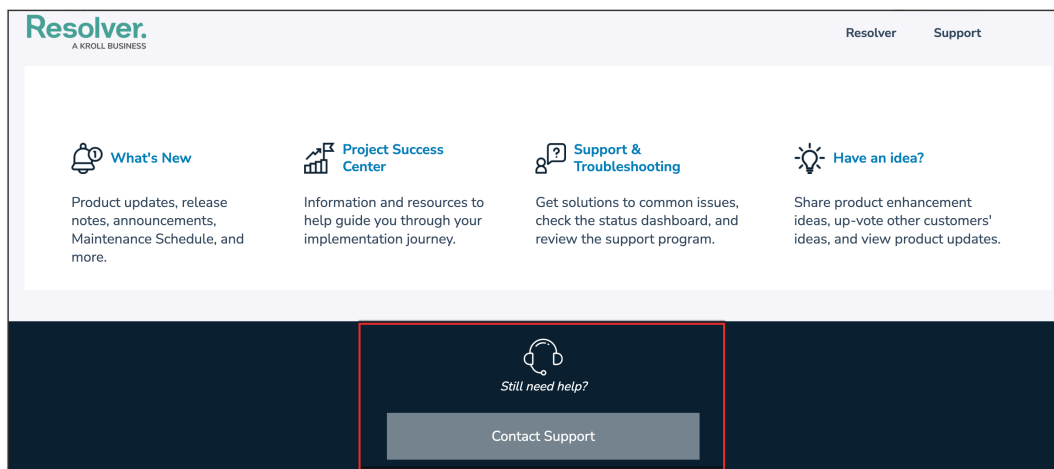
Project Success Center

A resource to help guide you through your implementation journey – from approaching your implementation, to what to expect at different steps, to best practices for long-term success. These resources will supplement your sessions with your friendly Services Team.



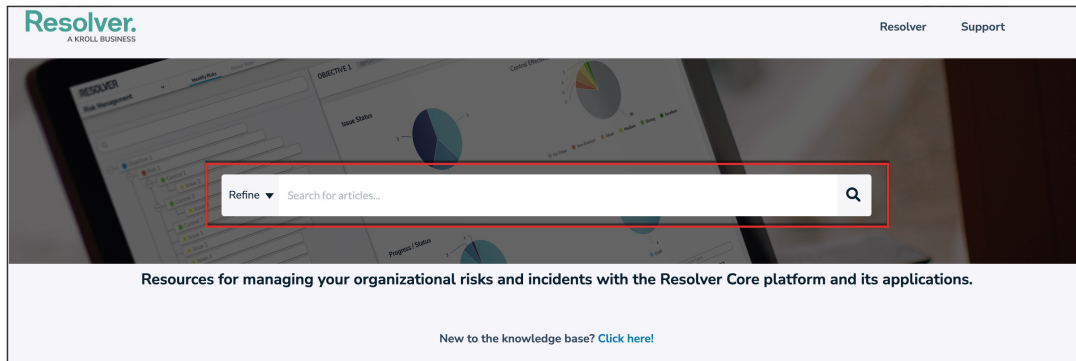
Support

Access Resolver Support information at any time by clicking **Support** at the top-right of any page, or by clicking the **Contact Support** button at the bottom of the page.



Search

If you're looking for something in particular you can enter keywords in the search bar on any page.



Navigation

The application guides are accessible from the navigation menu. To access articles for specific topics within the application guides, click the expand arrow icon beside the topic of interest and a list of articles will appear. Return to the **Home** page by clicking **Home** at the top-right of any page.