

# Version 3.1 Release Notes (IT Risk)

Last Modified on 08/27/2020 1:36 pm EDT

*Note: The following features are not added to IT Risk Management by default. For information on adding these features to your version of the app, contact your CSM.*

## New Features

### Point in Time Reporting

- With the new Point-in-Time reporting feature, users can view historical information in reports in order to compare and contrast against previous risk assessments. For instance, an IT risk team can easily compare issue overview reports across several months to easily identify trends and demonstrate progress. Admins can enable this feature from the Configure Filters palette when editing a report.



### Risk Management Integration

- Users in the [Risk Management](#) app's Risk Team user group can now leverage their Integrated — IT Risk report to review key risks, controls, and issues from IT risk assessments. This will help to automate direct reporting for the IT risk team and ensure the risk team has the most up-to-date information.

**Integrated - IT Risk**

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Review of key IT Risk Management outputs, providing oversight into IT Risks, mitigating controls and identified issues.

**IT Risk Heat Map Summary**

A heatmap overview detailing the entire scope of IT Risks that have been identified and assessed by the IT Risk Team.

**IRA-1** **Resolver IT Risk Assessment** **Risk Assessment In Progress**

This is a corporate wide review of IT Risks.

CORPORATE

**IT Risk Issue Overview**

This report provides an overview of all IT Risk Team identified Issues.

**IRA-1** **Resolver IT Risk Assessment** **Risk Assessment In Progress**

This is a corporate wide review of IT Risks.

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**Top IT Risk Overview**

This report provides a detailed review of critical or significant IT Risks, the controls leveraged to mitigate them, and any relevant issues.

**IRA-1** **Resolver IT Risk Assessment** **Risk Assessment In Progress**

This is a corporate wide review of IT Risks.

CORPORATE

## Vendor Risk Management Integration

- Users in the IT Risk Team user group can view vendor information that has been linked to an asset by a member of the Vendor Team user group from the [Vendor Risk Management](#) app. This will increase visibility between the two apps, provide IT risk teams with more detailed information about the vendors that support their assets, and strengthen their decision making abilities.
  - These links can be viewed in greater detail in the new Vendor Engagements by Asset Overview report.

## ITRM - Vendor Engagements by Asset Overview

Last Updated: Jul 11, 2020 9:10 AM

**C-1 Riverdale Industries**

A key output provided by the Vendor Team to identify the nature of vendors associated to critical assets.

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### Microsoft Azure

**Description**  
A server rack is a structure that is designed specifically to house technical equipment including routers, switches, hubs, and of course, servers. The rack makes it possible to securely hold multiple pieces of equipment in one area.

**Location**  
51.517050, -0.080870

**Information System Type**  
Server

**Supported Internally or Externally?**  
External

Criticality Score

3.23

Medium

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### Microsoft - CRM

<p><b>Scope of Engagement</b> Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers. The goal is simple: Improve business relationships. A CRM system helps companies stay connected to customers, streamline processes, and improve profitability.</p>	<p><b>Date of Response</b> July 11, 2020</p> <p><b>Material Claims</b> Yes</p> <p><b>Location</b> 111 Peter St, Toronto, ON M5V 2H1, Canada</p>	<p><b>Data Breach</b> No</p> <p><b>Third Party Data Breach</b> No</p>
<p><b>Vendor Contact</b> William Shatner</p>	<p><b>Job Title</b> Account Executive</p>	
<p><b>Risk Rating</b> <span style="color: yellow;">●</span> High</p>	<p><b>Criticality</b> <span style="color: red;">●</span> Critical</p>	

## Archive Support

- Members of the IT Risk Administrator user group can now access the new Archived activity to view the following archived objects:
  - Assessments
  - IT Risks
  - Controls
  - Issues
  
- The Library will have new views to allow users to view the following archived objects:
  - Information Assets
  - Threats
  - Vulnerabilities
  - IT Risk Register

## Assessment Scoping Improvements

- The IT Risk Assessment form has been enhanced to better support scoping exercises

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When the IT risk team is scoping an assessment, instructions will be visible to walk them through the process. After scoping, the instructions will be replaced with a tabular view of the scope for simple reference. This will reduce confusion on users and make the scoping process easier overall.

## Data Subject Access Request Portal

- Users in the IT Risk Team user group can use the new Data Subject Access Request Portal activity to collect important requests regarding personal identifiable information. These requests can then be verified by the InfoSec team and tracked to completion, taking an important responsibility and centralizing that effort into a single monitoring activity.

### Data Access Request Portal



#### Welcome to the Data Subject Access Request Portal.

Please use this form to submit a Data Subject Access Request from Resolver or exercise a preference with respect to Personal Data Resolver holds about you. Following this submission, a review will occur and a member of our Information Security Team will reach out.

**I am a(n)** ?

**Select request type(s)** ?

**First Name** ?

**Last Name** ?

**Company Name**

**Country**

**Email** ?

**Request Details** ?

## Miscellaneous Improvements

- When a risk moves from the Monitoring stage to either the Review or Assessment stage, the Last Assessed Date field will be set to the current date. This will be visible on the following forms
  - IT Risk Review

- IT Risk Monitoring
- Top IT Risk Repeatable
- Members of the Issue Owner user group will have read-only access to IT risk assessments in the following workflow states:
  - Assign IT Risk Owner & Profile
  - Assessment
  - Monitoring
  - Review