

Version 3.1 Release Notes (Vendor Risk)

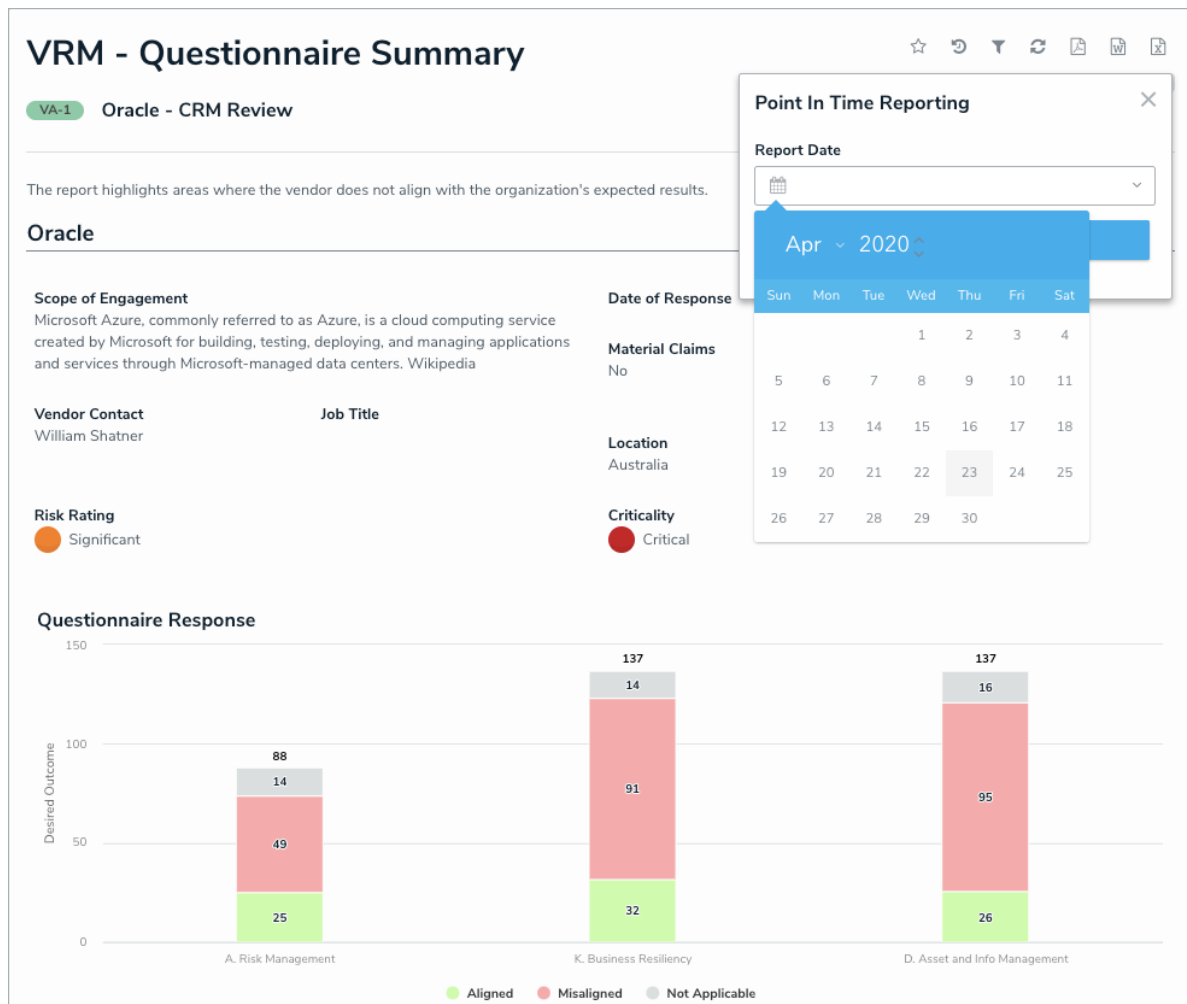
Last Modified on 08/27/2020 1:37 pm EDT

Note: The following features are not added to Vendor Risk Management by default. For information on adding these features to your version of the app, contact your CSM.

New Features

Point in Time Reporting

- With the new Point-in-Time reporting feature, users can view historical information in reports in order to compare and contrast against information from previous timeframes. For instance, a vendor team can easily compare a vendor assessment's summary report with the previous year's report. Admins can enable this feature from the Configure Filters palette when editing a report.



IT Risk Management Integration

- Users in the Vendor Team user group can now link vendor engagements to an information asset from the [IT Risk Management](#) app. This will increase visibility between the two apps and give users more detailed information about their vendors and the assets they provide.

- The attached information assets can be viewed in the new Critical Assets by Vendor Engagement Overview report.

VRM - Critical Assets by Vendor Engagement Overview

C-1

Riverdale Industries

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Last Updated: Jul 11, 2020 9:12 AM

Microsoft - CRM

Scope of Engagement

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers. The goal is simple: Improve business relationships. A CRM system helps companies stay connected to customers, streamline processes, and improve profitability.

Date of Response

July 11, 2020

Data Breach

No

Material Claims

Yes

Third Party Data Breach

No

Vendor Contact

William Shatner

Job Title

Account Executive

Location

111 Peter St, Toronto, ON M5V 2H1, Canada

Risk Rating

●

High

Criticality

●

Critical

Microsoft Azure

Description

A server rack is a structure that is designed specifically to house technical equipment including routers, switches, hubs, and of course, servers. The rack makes it possible to securely hold multiple pieces of equipment in one area.

Location

51.517050, -0.080870

Information System Type

Server

Supported Internally or Externally?

External

Criticality Score

3.23

Medium

Assessment Scoping Improvements

- The Vendor Assessment form has been enhanced to better support scoping exercises.
When the vendor team is scoping an assessment, instructions will be visible to walk them through the process. After scoping, the instructions will be replaced with a tabular view of the scope for simple reference. This will reduce confusion on users and make the scoping process easier overall.

In-App Alerts

- Users in the Vendor Team user group will have access to a new Alert Management activity. This will allow Resolver's content team to provide customers subscribing to vendor questionnaire content with vital news and updates. This lets the vendor team know when new updates are available and allows plenty of time to plan how to leverage them.

Alert New Alert

July News Update

A-16

IT Alert Catalogues

IT Alert Catalogue

IT Alert Type

Content News

Effective Date

July 1, 2020

Description

Framework News:

AICPA announces changes to their SOC 2 framework in light of COVID related work from home environments (aicpa.com).

Resolver Content News:

Resolver is delighted to offer ISO 9001 to their library of content packages. For information on our content offerings or how to gain access to this content, please contact your Customer Success Manager.

Related Authority Document

Authority Document

SOC 2

Created By

Date Released

July 10, 2020

Miscellaneous Improvements

- We have made the following adjustments to user groups:
 - The Vendor Contact user group has been renamed to Vendor Contact (Limited User).
 - The Assessee user group has been renamed to Assessee (Limited User).
- Members of the Issue Owner user group will have read-only access to vendor assessments in the following workflow states:
 - Planning
 - Submitted to Vendor
 - Review
 - Remediation Required
 - Approved
- Administrators can now archive and review the following object types:
 - Vendor Assessments

- Issues
- Alerts
- Vendor Questionnaires