

Version 2.8 Release Notes

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New Features

Adjustments to Nightly Triggers & Emails

Prior to version 2.8, nightly triggers and emails were executed between 7:00 and 8:00 pm Toronto time for all customers, which affected consistency for organizations in different time zones. To fix this, 2.8 will roll out adjustments to the nightly triggers and email deliveries so that they're executed at the same **local time** across all environments.

Core North America:

- Nightly triggers and emails begin at 7:00 UTC.
- Delivery starts for East Coast customers at 3:00 am EDT in the summer and 2:00 am EST in winter.
- Delivery starts for West Coast customers at 12:00 am PDT in the summer and 11:00 pm PST in winter.

Core UK:

- Nightly triggers and emails begin at 2:00 am UTC.
- Delivery starts for customers in London, UK at 3:00 am BST in the summer and 2:00 am GMT in winter.

Core EU:

- Nightly triggers and emails begin at 1:00 am UTC.
- Delivery starts for customers in Frankfurt, Germany and Paris, France at 3:00 am CEST in the summer and 2:00 am CET in winter.

Core AU:

- Nightly triggers and emails begin at 16:00 UTC.
- Delivery starts for customers in Sydney and Melbourne, Australia at 3:00 am AEDT in the southern hemisphere summer and 2:00 am AEST in the southern hemisphere winter.

NOTE: These changes will not disrupt any current configurations. Triggers and emails will execute on the same day.

Rich Text Formatting

- Text fields now support [rich text formatting](#), and with it, end-users can apply headings, basic font formatting, alignment, lists, and hyperlinks for up to 20,000 characters of text directly in the field using the editor or through data import. Rich text formatting is

displayed in reports viewed in Core, as well as their exports (Word, Excel, or PDF).

Formula Cards

- A new [formula card](#) display option is now available on reports and forms.



Display Cell Colors as Circles

- To improve readability, colored cells in [data grids](#) and [relationship](#), [reference](#), and [report](#) tables can be displayed with a colored circle instead of a full background color. Note that this option does not apply to workflow states.

Risk Description	Control Effectiveness	Inherent Likelihood	Inherent Impact
Inability to effectively monitor	Non Existent	Probable	Low
The risk of being the subject of a claim or proceedings due to inaccurately drafted contracts or inaccurate	Non Existent	Possible	Significant
Labor regulations are not followed leading to excessive fines and penalties.	Non Existent	Probable	Critical
Existence of financial information that is incomplete, inaccurate, improperly valued,	Strong	Possible	Low
Ensuring privacy/identity management and information security/system protection may require	Strong	Possible	Low
The risk that execution of business strategies will be impaired by failing to effectively manage the	Weak	Remote	High

Improved Date & Time Picker

- Select a date and time with fewer clicks using the improved [date picker](#). Instead of continuously scrolling to select a date, you can now type the year, use the dedicated year arrows, and select a month from the new dropdown menu. To choose a time, you can still use the original arrows, or type the exact hour, minutes, and AM or PM.

[View an Example](#)

The screenshot shows a form field labeled "Incident End DateTime". Below the label is a date and time picker. The date is set to "September 3, 2018" and the time is "10:55 pm". A calendar dropdown is open, showing the month of September 2018. The date "3" is selected. The time "10:55 PM" is also visible at the bottom of the calendar. To the right of the calendar, there is a grey button with a "+" sign. Below the calendar, there is a label "Organizatio" which is partially cut off.

Select List Toggle Buttons

- Single [select lists](#) with five options or fewer can be displayed as toggle button groups on forms, so end-users can see all their options on-screen at the same time.

The screenshot shows a form field labeled "Incident Priority". Below the label are four toggle buttons: "Low" (yellow circle), "Medium" (yellow circle), "High" (orange circle), and "Urgent" (red circle). The "High" button is currently selected. Below the priority buttons is a section labeled "Remain Anonymous". It contains two toggle buttons: "Yes" (grey button) and "No, Provide Name & Contact" (white button). The "Yes" button is currently selected.

Image Upload

- A new administrative [tool](#) makes it possible to upload and store images (i.e., company logos) to embed within Core.

Palette Functionality on Mobile

- Palettes viewed on mobile devices are now fully functional and scaled to fit smaller screens.

Data Grid Palette

- Admins can now select a custom form to display in a palette for objects opened from a [data grid](#), allowing end-users to access additional object data without navigating away from the grid.

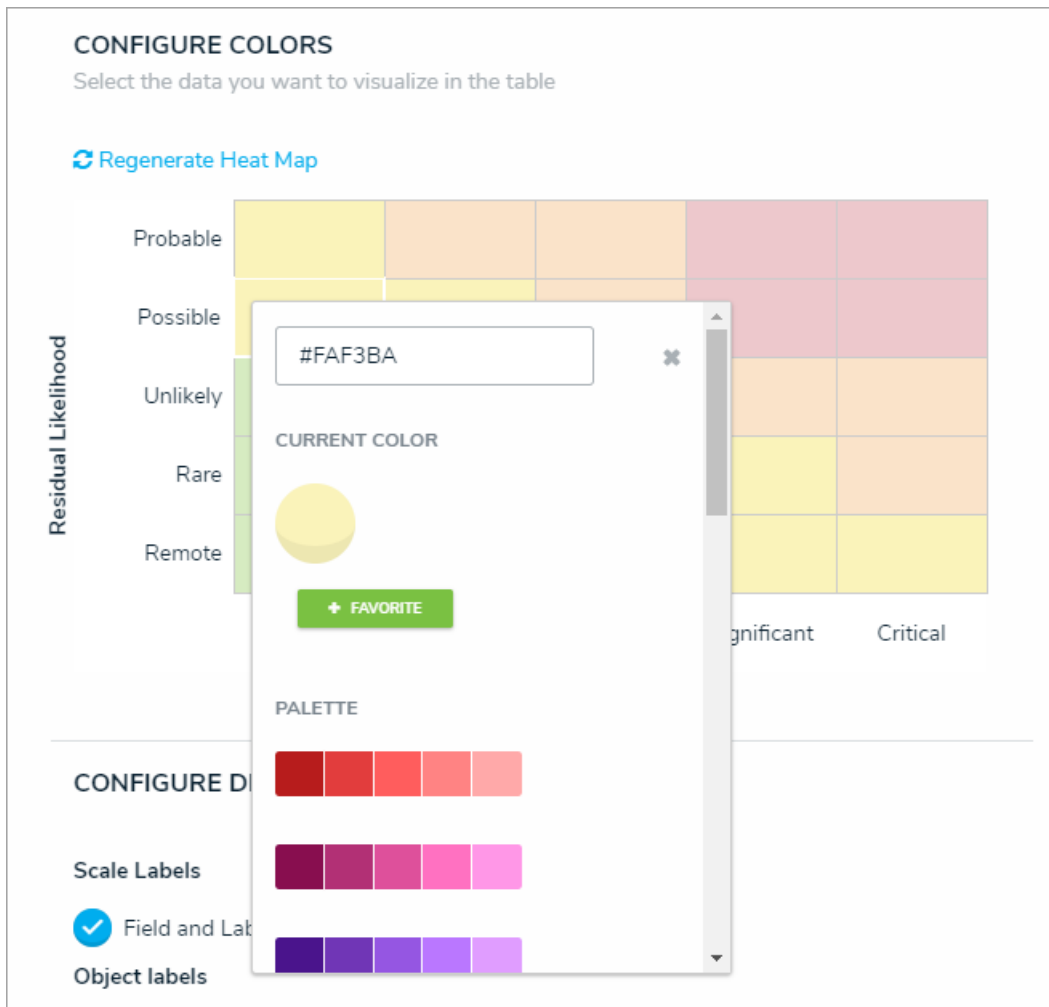
Filter Tasks By Workflow State

- Clicking a bar chart on the [My Tasks](#) page filters which objects are displayed based on their

current workflow state, making it easier to manage your tasks.

Heat Map Colors

- A new color picker makes it easier to customize the colors displayed on your heat maps. Clicking a cell in the settings displays the picker where you can enter a hex color or choose from several preset shades.



Relationship Graph Improvements

- Added functionality to [relationship graphs](#), including:
 - Filters to display objects based on depth (1st Level, 2nd Level, and 3rd Level).
 - Highlighting the root object to easily identify which object the graph was opened from.
 - Viewing object details in a palette instead of redirecting users away from the graph.

Repeatable Form Page Breaks

- Admins can enable automatic [page breaks](#) before form titles so that each new form instance starts on a new page when exporting to PDF.

UI Improvements

- Various enhancements throughout the Core interface to improve the user experience,

including font color adjustments for readability and improvements to editable data grid cells.

Idea Portal Link

- Admins can now access the [Idea Portal](#) through a new link in the Help menu.

Additional Supported Languages

- The [Languages](#) feature now supports Chinese (Simplified), Chinese (Traditional), Japanese, Korean, Russian, and Hebrew (including right-to-left text directions on Chrome, Internet Explorer, and Microsoft Edge).

Exclude PII in the Core Analytics Tool

- Added the ability to exclude user's first names, last names, and email addresses from the data sent to the Core analytics tool (Pendo).

Bug Fixes

- Resolved a bug that prevented linked object types from appearing in the Related Object Types section of the Editing Field page.
- Fixed an issue that prevented attachment files with #, %, or comma characters in the file names from being downloaded.
- The Modified By property no longer occasionally displays the incorrect user.
- Formulas now update as expected when a field value is configured on a workflow transition.
- Deleting a child relationship object that's used in a variable now automatically updates the formula on the parent object.
- Fixed an issue with linked objects not appearing on relationship tables.
- The system no longer accepts imported objects with names that exceed the 300 character limit.
- Users can now successfully upload .zip files as attachments on forms.
- Users groups removed from a role no longer appear in the search results in the role field on a form.
- All platform keys are included and properly translated when configuring alternate languages.
- Using the Explore By feature to search for objects no longer results in the occasional timeout.
- Corrected a bug with Starred Reports that caused sporadic login issues for some users.
- User group names are no longer omitted from language translations.
- Fixed an issue with forms not loading when impersonating another user.
- Corrected bugs that prevented object type names from being translated in the column headers of exported reports and formula ranges from being translated in reports exported into spreadsheets.

- Fixed some issues with the Assessment Header in both Internet Explorer and Chrome.