

Create a Busy State

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The **Busy States** settings give you the option of creating custom officer statuses to define officer activities, such as lunch breaks or reporting. When a dispatcher selects a busy state for an officer, it will appear in the **Officers** panel, along with any visual alerts created for the state.

Busy State

Busy State Name
Busy - Lunch Break

Busy State Color

Theme
Default

Color
[Purple Color]

☒ Bold
☒ Italic
☐ Underline
☐ Strikethrough

Preview

The Busy States settings.

To create a busy state:

1. Click **Settings** > **Busy States**.
2. Click **Create** in the pane to the left.
3. Enter a name in the **Busy State Name** field.
4. Select **Default**, **Classic**, **High Contrast**, or **Resolver Theme** from the dropdown menu under **Theme**.



Ensure the visual alert theme matches the theme selected in **User Settings**, otherwise you won't be able to see your changes.

5. Select a color from the **Color** dropdown menu. If you don't want to display a color, select  **Transparent** from the color picker.
6. Select the **Bold**, **Italic**, **Underline**, and/or **Strikethrough** checkboxes if you want to add more font styles.