

Alarms

Last Modified on 10/01/2019 3:06 pm EDT

If your organization uses Connect and alarms detected by your security system(s) are configured to be sent into Dispatch, the **Alarms** panel allows you to perform additional actions on those alarms. From this panel, you can escalate, close, or comment on alarms.

This panel can be accessed by clicking the  icon in the ribbon.



The  icon will not appear in the ribbon if the **Alarms** feature has not been configured in your version of Dispatch.

Alarms - Caissa Fischer									
Received	Priority	Work Zone	Call Category	Location	Map	State	Elapsed	Handled By	
2:29:22 PM	Medium	Caissa Fischer Safety	Security Request :	Benjamin Building > Floor 1		Received	0:01:37		
2:29:58 PM	Medium	Caissa Fischer Safety	Security Request	Benjamin Building > Floor 1		Acknowledged	0:00:09	Carver, Ronald	
2:29:59 PM	Medium	Caissa Fischer Safety	Security Request :	Benjamin Building > Floor 1		Received	0:01:00		

 Escalate
  Close
  Comment
  Reset Alert

Auto-Focus

The Alarms panel.