

Incident Owner Email Notifications

Last Modified on 02/21/2025 2:48 pm EST

The following email notifications are sent to users in the Incident Owner user group:

- **Incident Open Notification:** Triggered when an incident has been completed by the Incident Screener.



OPEN INCIDENT

This incident has just been assigned to you by Triage. Please action as appropriate.

- **Name:** INC-2018-08-03-6 MISC
- **Description:** 2018-08-02 I saw Mr. Stanley and Mr. Sandler get into an argument in the smoking room. It progressed into a fistfight between the two of them. Ms. Hasley called Mr. Gratz for help. A chair was broken in the smoking room.
- **Observation:** I saw Mr. Stanley and Mr. Sandler get into an argument in the smoking room. It progressed into a fistfight between the two of them. Ms. Hasley called Mr. Gratz for help. A chair was broken in the smoking room. This occurred on 7th floor of headquarters.
- **Observed:** August 2, 2018 6:25 pm (UTC)
- **Triaged By:**
- **Submitted By:**

Click the link below to access

[INC-2018-08-03-6 MISC](#)

Powered by  **RESOLVER**

You received this email because your company has subscribed to Resolver Core

An incident open email notification.

- **Task Assignment:** Triggered when an incident task has been created and assigned to an incident owner.



The following task has been assigned to you:

Task: Interview Bob Danferth
Type: Interview
Due: 2018-08-06 (UTC)

You can get more details on the task, or complete it when its done, by following the link.

Click the link below to access

[Interview Bob Danferth](#)

Powered by  **RESOLVER**

You received this email because your company has subscribed to Resolver Core

A task assignment email notification.

- **Task Overdue:** Sent to the incident owner when a task has not been completed and is past its due date. This notification will be sent every day until the task is marked complete.



The following task is now overdue:

Task: Conduct Interview with Bob Danferth
Due Date: 2018-07-31 (UTC)
Assigned Date: 2018-07-31 (UTC)

Please use the link to complete the task as soon as possible. Subsequent reminders will continue to be sent until the task is completed or reassigned.

Click the link below to access

[Conduct Interview with Bob Danferth](#)

Powered by  **RESOLVER**

You received this email because your company has subscribed to Resolver Core

A task overdue email notification.

- **Review Returned:** Triggered when an Incident is returned by a Reviewer for more information.

:RESOLVER

This incident has been returned by a reviewer/approver/supervisor for additional information. Please review the details and then follow the link to resubmit.

- **Name:** INC-2018-08-03-6 Stanley/Sandler altercation
- **Description:** 2018-08-02 I saw Mr. Stanley and Mr. Sandler get into an argument in the smoking room. It progressed into a fistfight between the two of them. Ms. Hasley called Mr. Gratz for help. A chair was broken in the smoking room.
- **Incident Date:** 2018-08-02 18:25 (UTC)
- **Reviewer:**

Click the link below to access

[INC-2018-08-03-6 Stanley/Sandler altercation](#)

Powered by **:RESOLVER**

You received this email because your company has subscribed to Resolver Core

A review returned email notification.