

Languages Overview

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Overview

The **Languages** feature allows you to customize the language of the text in Resolver's user interfaces (e.g., applications, fields, object types, etc.) from the Administrator settings menu. By downloading a languages .csv file, you can map language translations to the user interface text and upload the .csv file for use within Resolver.

After a user logs in, Resolver uses the default browser language and maps the correct .csv language file to the user interface. If Resolver cannot match to the user's default browser language, the system will look at the user's Resolver profile to map the correct language.

Related Information/Setup

For more information on how to download a language .csv file, please refer to the [Add a New Language](#) article.

Important Notes

- Translations are not pre-loaded or automatic. They must be manually entered into the spreadsheet.
- Content in the spreadsheet inside curly { } brackets is dynamic and should not be translated.
- If the user's browser is set to an unconfigured language and the user has made no changes to the language preferences in their profile, the default language is U.S. English.
- You can select a pre-configured language in a [users profile](#) to choose how the UI (User Interface) and applications will be translated.



Note:

The default language selected in a user's browser will take precedence.

- If your version of Resolver contains multiple organizations, translations must be configured for each org.
- Once a new language has been added to Resolver, it's impossible to delete it; however, you may edit the translations.
- Editing the default language through this feature is not currently supported.
- All screens in the **Admin Overview** section do not support language translations and will remain in the default system language. All other end-user facing screens will be translated

accordingly.

Supported Languages

Resolver® supports the following language translations:

Supported Language	Dialect
Afrikaans	
Albanian	
Amharic	
Arabic	Algeria
	Bahrain
	Egypt
	Iraq
	Jordan
	Kuwait
	Lebanon
	Libya
	Morocco
	Oman
	Qatar
	Saudi Arabia
	Syria
	Tunisia
	U.A.E.
	Yemen
Bangla	
Basque	Spain
Belarusian	Belarus
Bemba	Zambia
Bosnian	Bosnia and Herzegovina
Burmese	Myanmar
Cantonese	
Catalan	Spain
Cebuano	Philippines
Chichewa	Malawi

Chinese	Simplified
	Traditional
Creole	Haiti
Croatian	Bosnia and Herzegovina
	Croatia
Czech	Czech Republic
Danish	Denmark
Dutch	Belgium
	Netherlands
English	Australia
	Belize
	Canada
	Caribbean
	Ireland
	Jamaica
	New Zealand
	Philippines
	South Africa
	Trinidad and Tobago
	United Kingdom
	United States of America
	Zimbabwe
Esperanto	
Estonian	Estonia
Faroese	Faroe Islands
Filipino	Philippines
Finnish	Finland
French	Belgium
	Burkina Faso
	Canada
	France
	Luxembourg
	Monaco
	Switzerland
Galician	Spain
German	Austria
	Germany

	Liechtenstein
	Luxembourg
	Switzerland
Hebrew	
Hindi	India
Hungarian	
Indonesian	
Italian	Italy
	Switzerland
Japanese	
Karen	Thailand/Myanmar
Kazakh	
Khmer	Cambodia
Kinyarwanda	
Kiswahili	
Korean	
Latvian	Latvia
Lithuanian	Lithuania
Malay	
Malayalam	
Maltese	Malta
Maori	New Zealand
Marathi	
Norwegian	Bokmal
	Bokmal (Norway)
	Nynorsk (Norway)
Oromo	
Persian	
Polish	Poland
Portuguese	Brazil
	Portugal
Quechua	Bolivia
	Ecuador
	Peru
Romanian	Romania
Russian	
Serbian	Bosnia and Herzegovina

	Serbia and Montenegro
Sinhala	
Slovak	Slovakia
Slovenian	Slovenia
Spanish	Argentina
	Bolivia
	Castilian
	Chile
	Columbia
	Costa Rica
	Dominican Republic
	Ecuador
	El Salvador
	Guatemala
	Honduras
	Mexico
	Nicaragua
	Panama
	Paraguay
	Peru
	Puerto Rico
	Spain
	Uruguay
	Venezuela
Swedish	Sweden
	Finland
Tagalog	Philippines
Tamil	
Thai	
Turkish	Turkey
Ukrainian	
Vietnamese	Vietnam
Visayan	Philippines
Welsh	United Kingdom
Xhosa	South Africa
Zulu	South Africa

Unsupported Languages

Resolver does **Not** support the following language translations:

Unsupported Languages
Azerbaijani
Catalan (Valencian)
Dari
Georgian
Hause
Napali
Pashto
Punjabi