

Editing a Login Statement

Last Modified on 04/05/2024 3:57 pm EDT

Overview

Administrators can edit a custom statement instead of deleting it and starting again.



Note:

When a statement is deactivated and reactivated, users will have to acknowledge the statement again next time they log in.

The Custom Login Statement is organization specific. If users have access to multiple orgs, they will be required to select the org, then the Custom Login Statement will be displayed.

The Custom Login Statement does not replace Resolver's Terms of Service.

User Account Requirements

The user account used to log into Resolver must have Administrator permission to access the custom login statement settings feature.

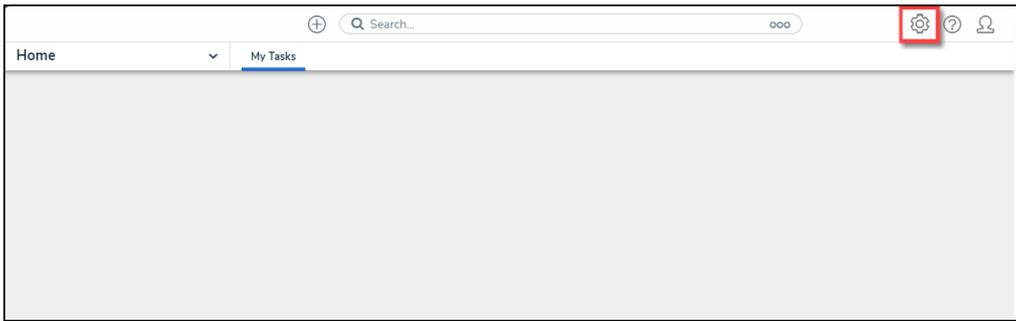
Related Information/Setup

Please refer to the [Creating a Login Statement](#) article for more information on creating a login statement.

Please refer to the [Deleting a Login Statement](#) article for more information on deleting a login statement.

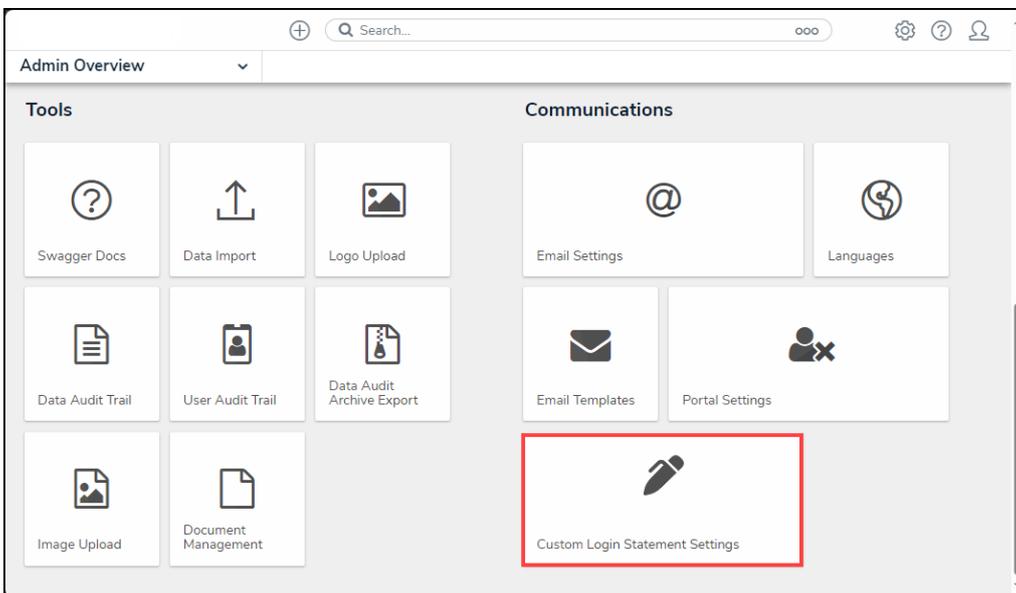
Navigation

1. From the **Home** screen, click on the **Systems** icon.



Systems Icon

- From the **Admin: Overview** screen, click the **Custom Login Statement Settings** tile under the **Communications** section.



Custom Login Statement Settings Tile

Editing a Login Statement

- From the **Custom Login Statement Settings: New Statement** screen, click the **Enable** toggle switch to deactivate the statement and allow a user to perform edits.

The screenshot shows a web interface for configuring a custom login statement. At the top, there is a navigation bar with 'Communications' selected, and sub-menus for 'Email Settings', 'Email Templates', 'Languages', and 'Confidential Login'. The main heading is 'Custom Login Statement Settings: New Statement'. Below this is a blue information box titled 'Editing the Custom Login Statement' with a warning icon. The text inside the box explains that changes will only take effect if the frequency is not 'Every Time', and that the statement must be disabled to edit or delete. Below the information box is a toggle switch labeled 'Enable', which is currently turned on and highlighted with a red rectangle. The form contains several fields: '* Statement Title' with the value 'Feature Preview for Support and Services', '* Statement Description' with the text 'Welcome to the CX Enablement Org for previewing upcoming new features and enhancements.', and '* Frequency' set to 'Every Login'. At the bottom right, there are 'CANCEL' and 'DONE' buttons.

Deactivate Enable Toggle Switch

2. Edit the statement title in the **Statement Title** field.

This screenshot shows the same form as the previous one, but with the 'Enable' toggle switch turned off. The 'Statement Title' field is now highlighted with a red rectangle. The 'Statement Description' field is empty. The 'Frequency' dropdown is also empty. At the bottom right, the buttons are labeled 'CANCEL' and 'CREATE'.

Statement Title Field

3. Edit the statement description in the **Statement Description** field.

The screenshot shows a web interface for configuring a custom login statement. At the top, there's a search bar and navigation tabs for 'Email Settings', 'Email Templates', 'Languages', and 'Confidential Login'. The main heading is 'Custom Login Statement Settings: New Statement'. Below this, there's an 'Enable' toggle switch. The 'Statement Title' field contains 'Feature Preview for Support and Services'. The 'Statement Description' field is highlighted with a red border and contains the text 'Welcome to the CX Enablement Org for previewing upcoming new features and enhancements.'. Below the description field is a 'Basic Markdown Formatting' link with a plus icon. At the bottom, there's a 'Frequency' dropdown menu and 'CANCEL' and 'CREATE' buttons.

Statement Description Field

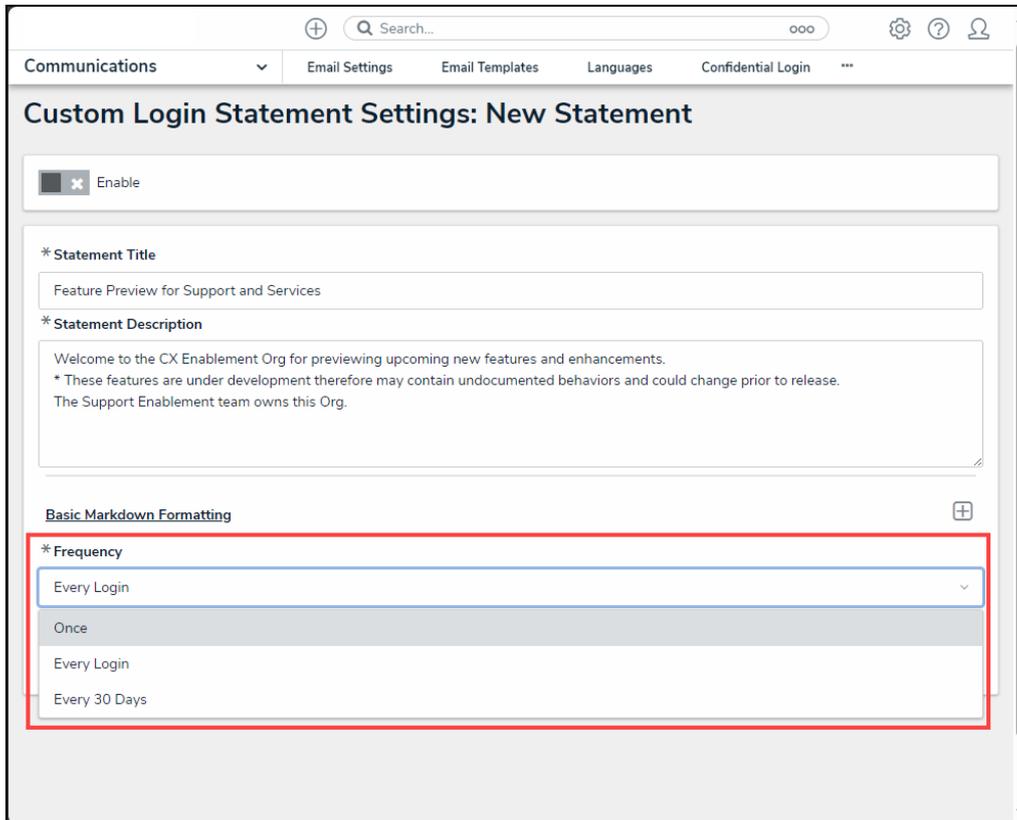
4. **(Optional)** click the **Basic Markdown Formatting** link to see a list of common styles that you can apply to your custom statement within the **Statement Description** field.

The screenshot shows the 'Basic Markdown Formatting' modal. The title 'Basic Markdown Formatting' is highlighted with a red box. The modal is organized into four columns: HEADERS, EMPHASIS, LISTS, and LINKS.

HEADERS	EMPHASIS	LISTS		LINKS
# h1	<i>*italic*</i>	<u>Unordered</u>	<u>Ordered</u>	inline link [Display text] (http(s)://www.link.com)
## h2	**bold**	- Item 1	1. Red	inline link with text [Display text] (http(s)://www.link.com "Link Homepage")
### h3	~strikethrough~	- Item 2	2. Green	images ![alt text](http(s)://www.link.com)
#### h4		- Item 3	3. Blue	

Basic Markdown Formatting Link

5. Select the frequency the statement will appear from the **Frequency** dropdown menu:
 - **Once**
 - **Every Login**
 - **Every 30 Days**



Frequency Dropdown Menu

6. Click the **Enable** toggle switch to activate the statement.

The screenshot shows a web interface for configuring a custom login statement. At the top, there is a navigation bar with 'Communications' selected, and sub-menus for 'Email Settings', 'Email Templates', 'Languages', and 'Confidential Login'. Below the navigation is a search bar and utility icons. The main heading is 'Custom Login Statement Settings: New Statement'. A red box highlights a toggle switch labeled 'Enable', which is currently in the 'off' position (grey). Below this are several form fields: '* Statement Title' with the value 'Feature Preview for Support and Services', '* Statement Description' with the text 'Welcome to the CX Enablement Org for previewing upcoming new features and enhancements.', a 'Basic Markdown Formatting' section with a plus icon, and '* Frequency' set to 'Every Login'. At the bottom right, there are two buttons: a red 'Delete' button and a grey 'DONE' button.

Enable Toggle Switch

7. The **Enabled** toggle switch will turn blue when the statement is active.

This screenshot is identical to the one above, but the 'Enable' toggle switch is now in the 'on' position, indicated by a blue background and a white checkmark. Additionally, a blue information banner at the top of the form area reads: 'Editing the Custom Login Statement. Any changes made will result in the custom statement reappearing for users if your frequency is anything other than Every Time. To edit, disable the statement via the toggle below, edit, and enable again. To delete, you must disable the statement first.' The rest of the form fields and buttons remain the same as in the previous image.

Active Enable Toggle Switch

8. Click the **Done** button to apply changes.

The screenshot shows a web interface for configuring a custom login statement. At the top, there is a navigation bar with 'Communications' selected, and sub-menus for 'Email Settings', 'Email Templates', 'Languages', and 'Confidential Login'. Below the navigation is the title 'Custom Login Statement Settings: New Statement'. The main form area contains an 'Enable' toggle switch, a text input for 'Statement Title' (filled with 'Feature Preview for Support and Services'), a text area for 'Statement Description' (filled with 'Welcome to the CX Enablement Org for previewing upcoming new features and enhancements.'), a 'Basic Markdown Formatting' section, and a 'Frequency' dropdown menu (set to 'Every Login'). At the bottom right of the form, there are two buttons: a red trash icon and a grey 'DONE' button with a checkmark, which is highlighted with a red box.

Done Button