

Enabling the Advanced Permissions - User Management Feature

Last Modified on 11/15/2023 1:02 pm EST

Overview

The User Management - Advanced Permissions feature allows Administrators to provide a user with Advanced Permissions. Advanced Permissions include:

- Creating new users
- Editing users (name and address fields)
- Enabling/Disabling users
- Editing user group membership

Related Information/Setup

For more information on creating a user profile, please refer to the Creating a New User article.

Create a User in Resolver Core

For more information on editing a user profile, please refer to the Editing or Delete a User article.

• Edit or Delete a User in Resolver Core

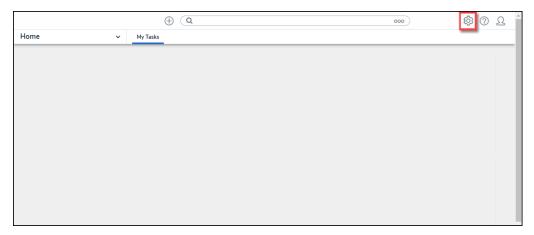
User Account Requirements

The user account you use to log into Resolver must have Administrator permission to edit the User Profile.

Navigation

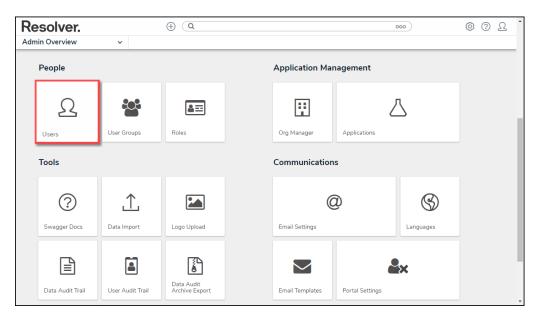
1. From the *Home* screen, click the **System** Icon.





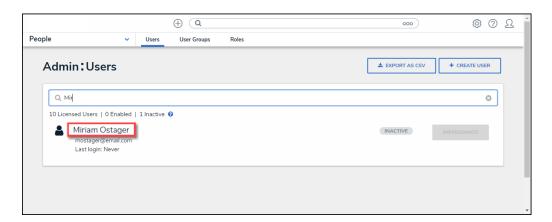
System Icon

2. From the *Admin Overview* screen, click the **Users** tile under the **People** section.



Users Tile

- 3. Enter a **User's Name** in the **Search** field to narrow the search results.
- 4. Click a User Name.



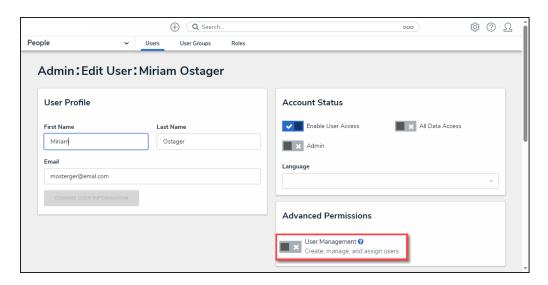
User Name Link



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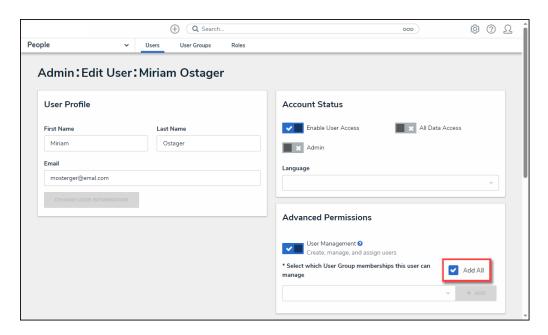
You cannot enable the User Management - Advanced Permissions feature for users with Admin permissions enabled on their user profile.

 From the Admin: Edit User screen, click the User Management toggle switch on the Advanced Permissions section to enable the feature.



User Management Toggle Switch

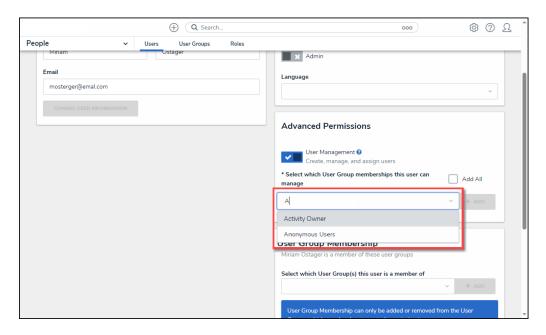
2. Click the **Add All** checkbox to select all available User Groups, allowing the user to manage all user groups in the system.



Add All Checkbox

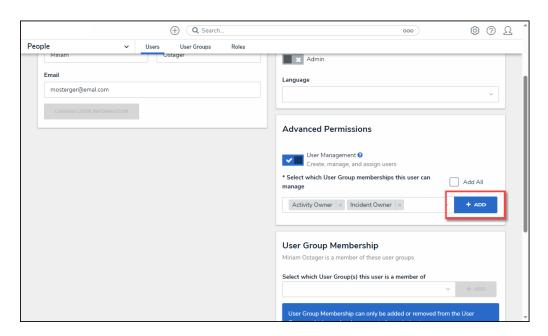
3. Enter a **User Group Name** in the **Select which User Group membership this user can manage** field and select a User Group or multiple User Groups from the dropdown menu.





Select Which User Group Membership This User can Manage Field

4. Click the **+Add** button to add all selected User Groups to the list of User Groups the user is assigned to manage.



+Add Button

5. Click the **Done** button.



Note:

Users will only have access to edit the User Group Memberships of the User Groups they have been assigned to manage.

