

Sorting a Group Table Using Multi-Column Sort

Last Modified on 09/15/2023 1:53 pm EDT

Our new Dashboard feature is available upon request for the initial launch phase. Please contact your Customer Success Manager if you'd like to schedule implementation with our Services team.

Overview

Multi-Column Sorting allows users to sort values in a Group Table Column by two or more Data Values (e.g., in a table that contains a list of all Customers, including *Country* and *City*, you can choose to sort by the customer Column by Country and City).

An Administrator can create a Grouped Table by adding a Category or Value to the Group Field. A Grouped Table treats the Categories and Values in the Group field as a group, aggregating the Categories or Values in the Column fields within the Groups.



Warning:

All changes or edits made to a Chart are globally applied across all instances of the Chart unless you duplicate the Chart and apply changes or edits to the duplicated Chart.

User Account Requirements

The user account you use to log into Resolver must have Administrator permission to use the Dashboard Data Set Builder.

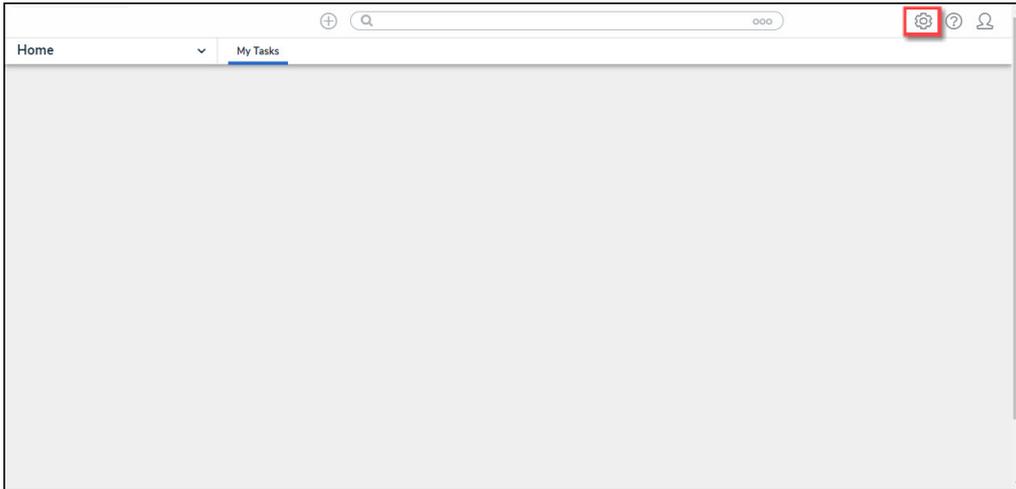
Related Information/Setup

Please see the corresponding article below for Information on Adding a Table/Group Table to a Dashboard.

- [Adding a Table/Group Table to a Dashboard](#)

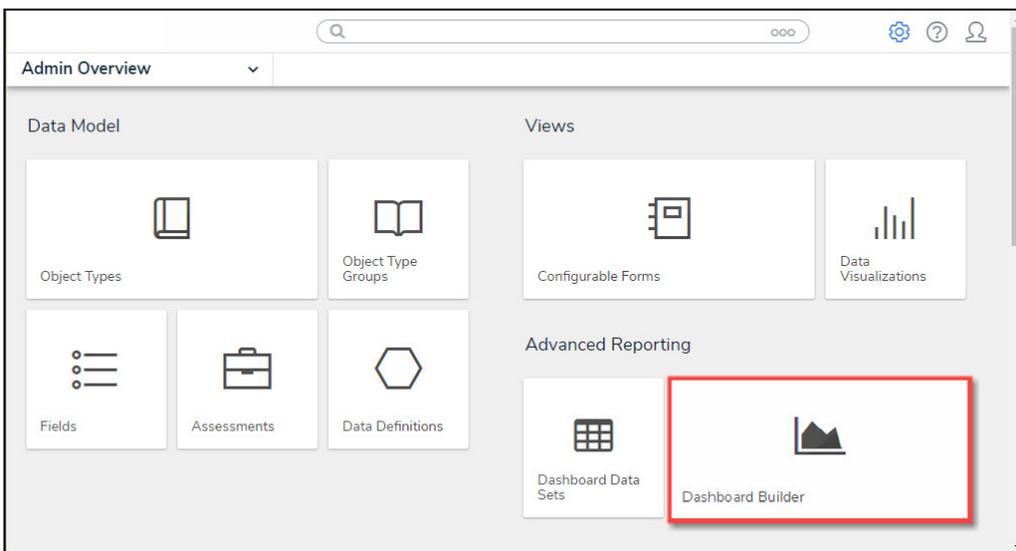
Navigation

1. From the **Home** screen, click on the **System** icon.



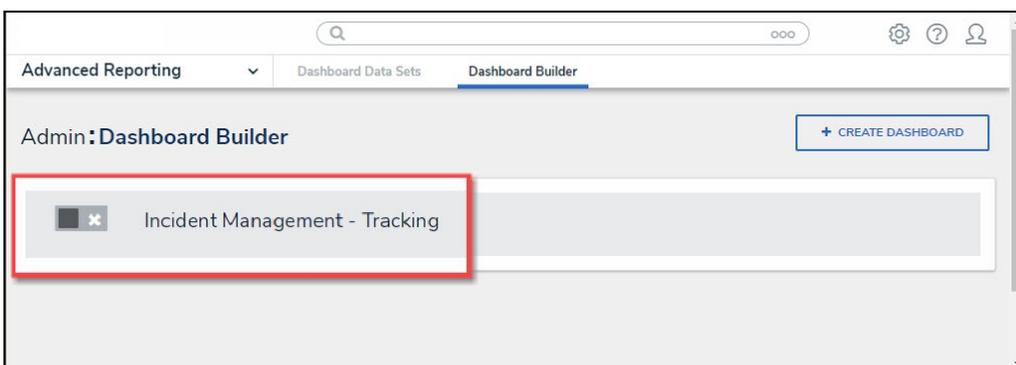
System Icon

- From the **Admin Overview** screen, click on the **Dashboard Builder** tile under the **Advanced Reporting** section.



Dashboard Data Sets Tile

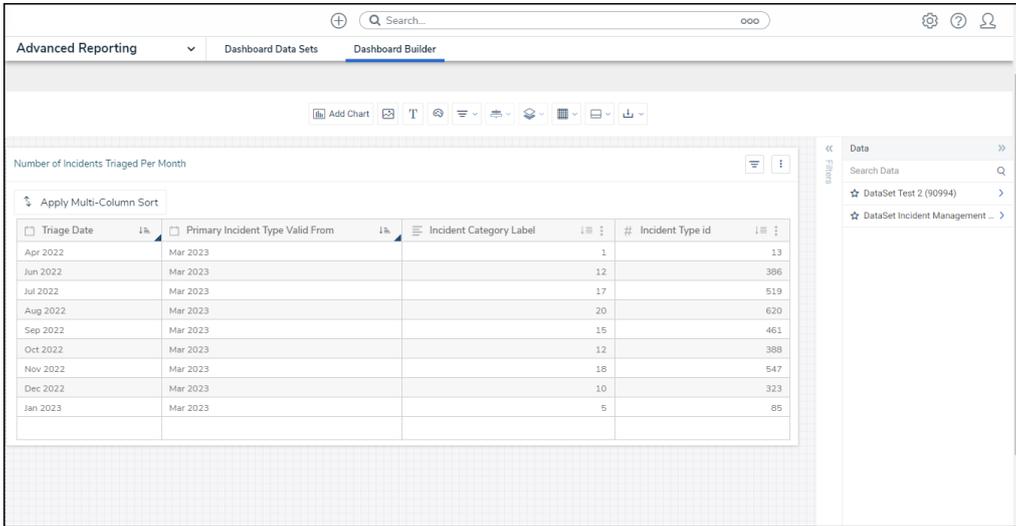
- From the **Dashboard Builder** screen, click on a **Dashboard Name**.



Dashboard Name

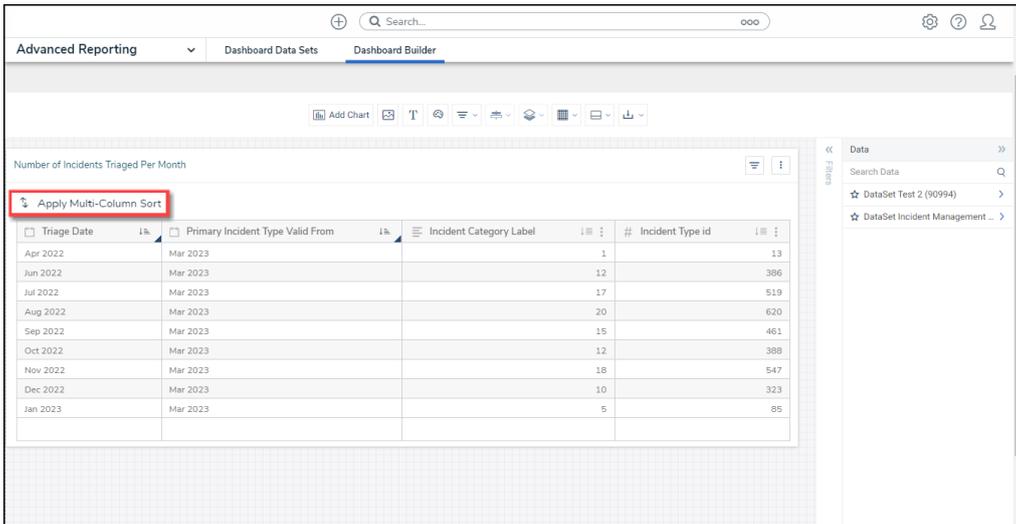
Adding Multi-Column Sort to a Table

1. From the **Dashboard** screen, find an existing Group Table on the Dashboard.



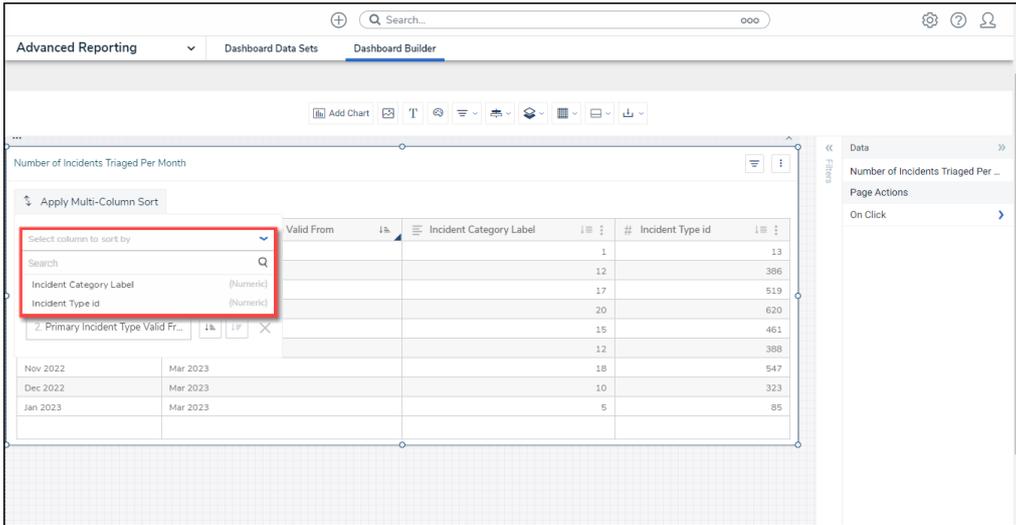
Group Table View

3. Click the **Apply Multi-Column Sort** button on the Group Table View.



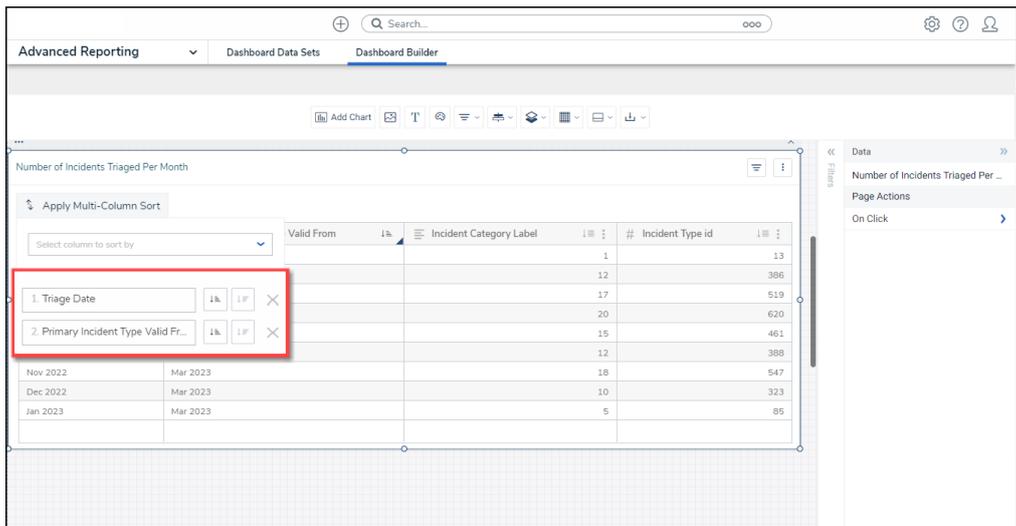
Edit Option

4. From the **Multi-Column Sorting** dropdown menu, select the Column you want to sort by from the **Select column to sort by** dropdown.



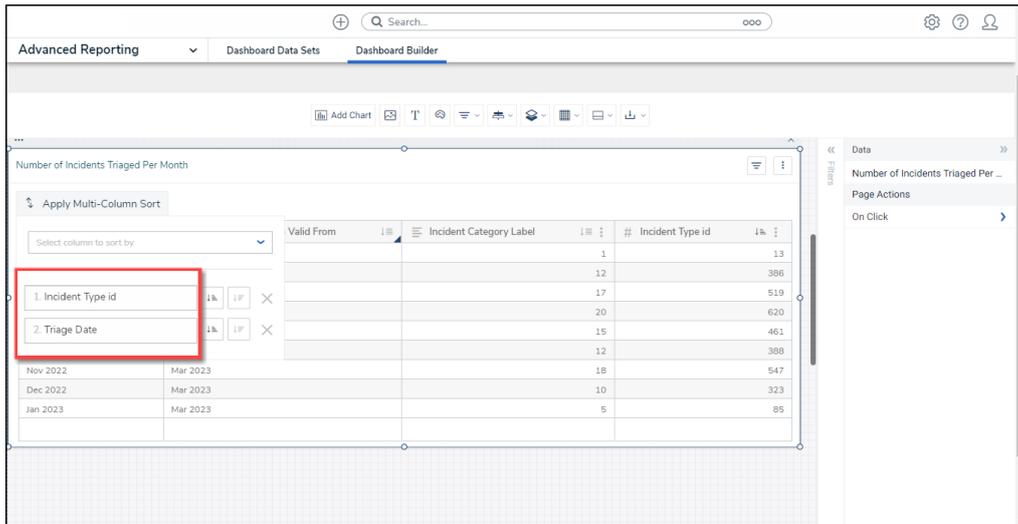
Select Column to Sort By Dropdown

- The two **Sorting** field under the **Select column to sort by** field shows how the Group Table is currently sorted and in what order it is sorted.



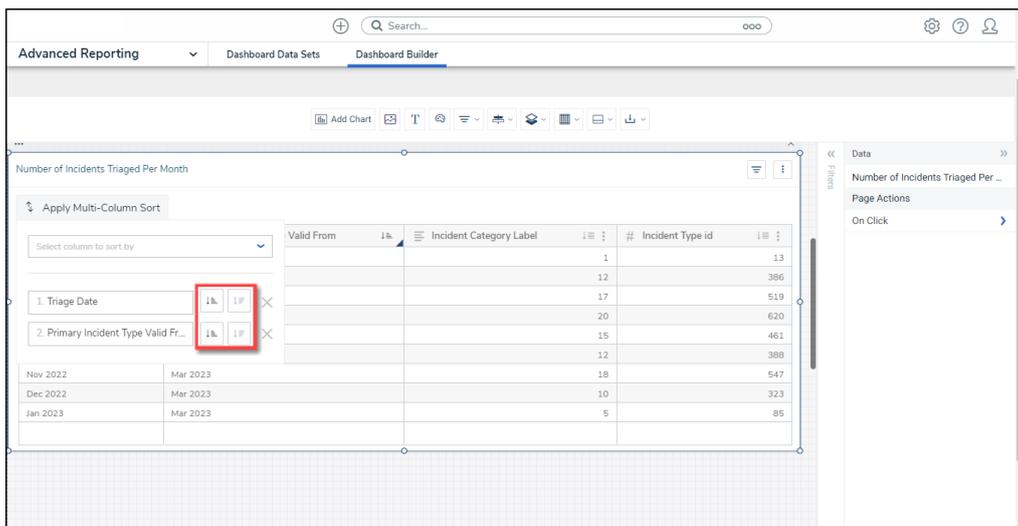
Sorting Fields

- The selected column will appear in the number one **Sorting** field, and the Column initially in the number one **Sorting** field will drop to the number two **Sorting** field, pushing the initial number two column out of the **Sorting** fields.



Sorting Fields

- Click the **Ascending** or **Descending** icons next to a Sorting option to change the sort order.



Ascending and Descending Icons

- Click the **X** button to delete a sorting option.

The screenshot shows the 'Dashboard Builder' interface in the 'Advanced Reporting' section. The main area displays a table titled 'Number of Incidents Triaged Per Month'. The table has columns for 'Valid From', 'Incident Category Label', and 'Incident Type id'. The data is grouped by month from November 2022 to March 2023. The table is sorted by 'Incident Type id' in descending order. The interface includes a search bar at the top, navigation tabs, and a sidebar with 'Data' and 'Page Actions' sections. A red box highlights the 'X' button in the 'Apply Multi-Column Sort' section.

Valid From	Incident Category Label	#	Incident Type id
		1	13
		12	386
		17	519
		20	620
		15	461
		12	388
Nov 2022	Mar 2023	18	547
Dec 2022	Mar 2023	10	323
Jan 2023	Mar 2023	5	85

X Button