

# Alarms Overview

Last Modified on 10/01/2019 3:00 pm EDT

If your version of Dispatch is integrated with Connect, dispatches created from events in Connect will display device and event data in the **Alarms** section of the **Dispatch Details** panel.

The columns in this section include:

- **Device Name:** The name of the device as it's saved in Connect. Devices are the security equipment registered in Connect and the connector source system.
- **Device Type:** Device types include **Access Control** (refers to security measures such as alarms or locked doors, that control who can access certain areas in your organization) and **Camera** (security cameras or other video devices).
- **Connector Alias:** The name of the connector as it's saved in Connect. Connectors can include C-Cure and Lenel systems.
- **Triggered Time:** The time the event was logged in Connect.
- **Location:** The Dispatch location or indoor location where the event occurred and where the device is mapped.



This section of the **Details** panel is not available if it hasn't been configured in your version of Dispatch.

If Connect is configured to send alarms to Dispatch to be handled by a dispatcher, it'll appear in the **Dispatches** panel, where additional actions can be performed.

Connector	Source Time	Device Name	Location	Handled By	Received	Acknowledged	Escalated
Demo Connector	2:29:58 PM	Side Door	Benjamin Building > Floor 1	Carver, Ronald	2:29:58 PM	2:30:50 PM	2:36:09 PM

The Alarms section of the Dispatch Details panel, displaying additional information about the device and event that triggered a dispatch.