

# Rules & Actions

Last Modified on 10/01/2019 3:04 pm EDT

Once the devices have been registered, the Connect administrator creates **rules** with certain criteria that, if met, will result in the following **actions**:

- **Create Alarm:** Creates an alarm in Dispatch, which then appears in the **Alarms** panel, where dispatchers can acknowledge, escalate, or close the alarm.
- **Acknowledge:** Automatically acknowledges in the connector source system that an event has occurred.
- **Close:** Automatically closes the event in the connector source system.

Note that only one **Create** action may be selected at one time. Additionally, the **Acknowledge** and **Close** actions will vary by connector. Refer to your source system's documentation for more information.

### Edit Rule ✕

**Rule Name**  
Default Rule

**Priority**  
1

**ACTIONS**  Create Dispatch  Create Alarm  Create Activity  Acknowledge  Close ?

**Operational Zone**  
Caissa Fischer

**Work Zone**  
Caissa Fischer Safety

**Dispatch Template**  
Staff Escort

*A new rule in Connect.*